

## The bottom line

MetaPack

MetaPack revolutionises the way in which our customers fulfil their orders, but in business it's all about that important bottom line. Here's some of the quantifiable savings our customers have made:

"MetaPack reduced the volume of inbound calls by half to our customer service team, almost overnight, thanks to the automated tracking e-mail it sends to our customers."  
Chris Jennions, Internet Sales Manager, Liverpool FC

50%

300%

"The implementation was very smooth, the despatch rate has increased dramatically from our old manual process by at least 300% and any shipping errors have been eliminated."  
Adrian Spence, Head of E-commerce, Past Times

"We're now enjoying the benefits of a fully automated despatch process, and as a result we've been able to increase our output by 97% and have saved at least two hours a day since implementing MetaPack. It's a massively scalable solution where we no longer have to worry about cut off times."  
Andrew Selby, Director, SeriouslyStores

97%

150%

"The advantages were instant! Since the introduction of MetaPack we have seen our order output increase from 400 orders per day to 1,000 per day."  
Michael Hayter, Operations Director, Route One

"Now the printer is situated right next to the packer and each label is printed as the parcel is packed. This has cut down the time it takes and mistakes made considerably, roughly about 5 hours a day."  
Mark Bowering, Managing Director of PHD Fitness

5hr

40%

"Where we had nine or ten staff at the packbench, we now only need six meaning we can make better use of the remaining four in other parts of the business. MetaPack has been instrumental in the streamlining process of the company."  
Andrew Train, Managing Director, Tackle Discounts

"MetaPack's tracking facility has saved a couple of hours a day, and we've seen productivity as a whole increase by 93%."  
Les Sandys, Network Administrator, C Brewer

93%

40%

"With MetaPack in place we have saved 1-2 hours per day and order output increased by 30-40%."  
Simon Clark, Owner SPC Marketing